

12 February 2024

Heart your Union: Complete the Facilities Management cost of living survey

We are asking staff employed in outsourced facilities management (FM) roles to complete our online cost of living survey during HeartUnions week - 12-18 February 2024.

Provide us with your anonymous experiences of the cost-of-living crisis

We are running our second, annual [FM cost of living survey](#) to understand your lived experience of pay across the FM sector.

Complete the survey by **Thursday 29 February**. Share the link with a colleague and encourage them to complete it too. You do not need to be a PCS member to complete the survey.

The 2023 Survey Results

Last year, over 600 of you employed by all of the major FM outsourcing giants completed the [PCS FM cost of living survey](#) i.e. ISS, Equans, G4S, Just Ask, Mitie OCS and Sodexo.

In summary, the 2023 results showed that you were facing unsustainable pressure and challenges on multiple fronts.

- 68% of you told us that you sometimes or regularly struggled to make ends meet.
- 48% of you told us that had been cold because you could not afford to turn on the heating, had to rely on credit cards to cover everyday spending and/or had to ask for financial help from friends.
- 47% told you us that only received Statutory Sick Pay, the minimum legal an employer must pay.

- Worryingly, 30% of you told us you have had to skip meals in the last year due to lack of income.

These results provided vital evidence to demonstrate to your employers that FM workers were experiencing severe in-work financial hardship.

What will happen with the 2024 survey results?

We will compare the 2024 survey with the 2023 results, to identify trends and assess whether the pay situation for FM members has improved. The anonymous survey results will be used in negotiations and in our pay campaigning.

In 2024, we must stop FM companies continuing to prioritise profits over people. Together we can change this. Organising collectively provides you with the best chance of securing a pay rise in 2024 that at least allows you to maintain your living standards.

Want a pay rise? Join PCS.

One of the most common reasons why someone joins PCS is they understand they have a better chance of winning on pay by campaigning collectively with their trade union, than on their own.

Union members in general, earn up to £60,000 more than non-union members over their working lives. Unionised workers are paid on average five percent more than other similar workers. Based on average pay, the typical union pay premium is up to £12,800 over a decade.

So if you want a pay rise in 2024 it's time to [Join PCS](#) and complete the [PCS FM cost of living survey](#).