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PCS announces 18-day strike at HMRC

Action is likely to cause significant problems for businesses across the UK

More than 400 HMRC workers are to take 18 days' strike action in a move likely to cause significant problems for businesses across the UK.

The 432 PCS members working as customer service advisers in Personal Taxation Operations on Employer Service for His Majesty's Revenue and Customs (HMRC) in Glasgow and Newcastle upon Tyne will walk out from May 10-12, 15-19, 22-26, 29-31 and June 1-2.

The strike action is expected to impact the Employer Helpline, Construction Industry Scheme (CIS) Helpline, HMRC's Student Loans Unit, PAYE registrations, maternity, paternity and sick pay, disputed charges, penalties, expenses and benefits, and one of the government's flagship small business policies, Employment Allowance.

The announcement, part of the [union's campaign](#) over pay, pensions, job security and redundancy terms, comes two days before 133,000 civil and public servants in 132 government departments take national strike action on [April 28](#) and a week before further action in the Passport Office, DWP and Care Quality Commission.

PCS general secretary Mark Serwotka said: "Our hard-working members in HMRC are fed up with being treated with disdain by a government that doesn't seem to care about its own staff.

"If they did, ministers would be able to stop this strike action tomorrow by making a fair offer to help our members through the cost-of-living crisis and beyond."

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